



Children's Contact Service.

Short term services that help and support families who are experiencing conflict.

A photograph of a woman with long brown hair in a ponytail, wearing a yellow sweater, hugging two children from behind. On the left is a young boy in a green shirt, and on the right is a young girl in a pink shirt. They are all smiling. The background is a bright, out-of-focus indoor space with wooden beams. Several orange circles are overlaid on the image: one near the boy's head, one near the girl's head, and a cluster of three near the bottom right.

**Always
connected.**

What is the Children's Contact Service?

We work together with families to help them enjoy positive experiences with their children. We assist them to work towards co-parenting and managing their own contact arrangements. This is done by moving through progressively more independent service streams. We provide services for children aged between 6 weeks and 12 years old in a safe and neutral environment.

What services do we offer?

We provide Supervised Contact, Supported Contact, Changeover and Supported Changeover services. The services are designed to be progressive in nature, so suitable families will move through the different service streams on their way to self-managing their own contact arrangements.

When using our service, we may recommend other suitable services to help parents develop a supportive bridge so their children can feel safe and secure when moving from one parent to the other.

Our two service streams

Government Funded:

CCCS is funded by the Australian Government. Families are charged a minimum contribution fee that is used to extend services.

Self-Funded Service:

SFS is for families with the ability to privately fund their contact. The fee associated with this service is the responsibility of the family. CCCS is unable to fund any portion of the service fee.

Where are our centres located?

We provide service in the Illawarra, Macarthur and Shoalhaven areas. They are all accessible by public transport.

Who can use the service?

While families with court orders are usually given preference, safety comes first. Both parents need to agree to our service rules and we need to be sure that the children, staff and parents will all be safe when using our service.



Referrals:

Most referrals will come through current court orders however we also accept self-referrals from families engaging in mediation with a parenting plan.

How to register for this service:

Each parent will need to contact our intake officers on 02 4254 9395 to register their details.

Is there a cost associated with this service?

Yes. Go to catholiccare.dow.org.au for more information.

Is there a waiting list?

Yes, however times vary. Go to catholiccare.dow.org.au for more information.



Contact Details.

Postal Address

PO Box 1174 Wollongong
NSW 2500

Locations

Illawarra

Phone: (02) 4254 9310
Email: ContactISH@catholiccare.dow.org.au

Shoalhaven

Phone: (02) 4424 5620
Email: ContactISH@catholiccare.dow.org.au

Macarthur

Phone: (02) 4640 8530
Email: ContactMSH@catholiccare.dow.org.au