

## About Us

Our case managers have many ways to support and help parents make steps towards study and work at the same time that they are looking after their children. You will receive a flexible and family friendly ParentsNext service.

## Our Services

Our staff are parent-centred and will look at your needs and help you find your pathway to work or study. We will consider your personal situation and help you to address any difficulties you may have in reaching your goals.

We will look at what services we can provide to you, or connect you with other helpful services in the community. We will provide you with support to address issues like childcare, homelessness, family safety and financial matters, which all may impact reaching your goals.

Our community links will help you gain support, information and education.

## How we can help you

Some of the ways we can help you meet your goals may be:

- connecting you with other organisations who can help with housing and welfare needs
- helping you in practical ways to support your parenting responsibilities through parenting programs
- providing childcare for parents attending our services (in some circumstances)
- mentoring with 1:1 help for resume writing, job applications, goal setting and job interview presentation
- helping you to access the internet and improve your computer skills
- deliver the ParentsNext program in a flexible and family friendly way
- connecting you with study options to help you find work and/or access study. You can complete these modules at home to best suit your family needs
- deliver the ParentsNext program in a culturally sensitive way
- utilise interpreters as needed through the Telephone Interpreter Services and provide referrals to English language, literacy and numeracy programs
- helping you develop your skills through activities such as Jobs Club and well-being courses
- we can financially assist with payment towards your study and work goals and pay for things like work equipment, course fees, childcare and relocation.

## Our Community Links

We will use our community connections to meet your personal needs. We provide services to parents with diverse needs, such as refugee parents, by doing one-on-one meetings, so that you feel part of the program and connected to your Participation Plan. We will look at lots of ways for you to develop study and work goals that meet your cultural or personal needs. For Indigenous parents, we work with many Indigenous services to find activities that you will feel connected to. Some of the support services that we link participants with are: Housing Pathways, CatholicCare counsellors, Local supported playgroups, Kiama Community College, Illawarra Multicultural Services, Australian College of Higher Studies, SACYA, Waminda

## Your outcomes

Our staff will work with you to make a personalised Participation Plan to meet your study and work goals, while also helping you to address any personal issues that may stop you reaching your goals.

## Our sites

Our sites are all pram and wheelchair accessible and within walking distance of public transport. We provide age-appropriate and fun activities and toys to keep children happy and busy while you meet with your Case Manager.

**Always  
connected.**

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