

Children's Contact Service

Short term services that help and support families who are experiencing conflict.



What is the Children's Contact Service?

We offer services and support to families including parents, grandparents or other carers who are experiencing conflict and are having difficulties coparenting following separation. We offer services to families with children aged between 6 weeks and 12 years old in a safe and neutral environment. We work together with families to help them enjoy positive experiences with their children. We assist them to work towards co-parenting and managing their own contact arrangements. This is done with the support of our experienced family support workers.

What services do we offer?

We provide Supervised Contact, Supported Contact, Supervised Video Contacts, Changeover and Supported Changeover services. These are designed to be progressive in nature, so families can move through the different service streams on their way to self-managing their own contact arrangements. While using our service, we can assist with referrals to other suitable services to help parents and children access appropriate supports where these are identified. Our family support workers can help and advise parents and carers around strategies to ensure that children feel safe and secure when moving from one parent/carer to the other.

Our two service streams

Government Funded:

CatholicCare Children's Contact Service (CCCS) is funded by the Australian Government. Families are charged a minimal contribution fee. This service is available for families with an interim court order or parenting plan.

Self-Funded Service:

Our Self-Funded Service (SFS) is available for families who wish to privately fund their arrangements. The fee associated with this service is the responsibility of the family. This service is available for families who are ineligible for the government funded service.



Where are our centres located?

We provide service in the Illawarra, Macarthur and Shoalhaven areas. They are all accessible by public transport.

Who can use our service?

We can work with families where both parties wish to proceed and agree to our service conditions. We will ensure that all children, staff and parents are safe and supported when using our service.

Referrals:

Families are welcome to self-refer to our service. Referrals can also be made with the support of the courts, solicitors, mediation or other community service organisations.

How to register for this service:

Contact our intake team on 02 4254 9395 to register. Each parent will need to make contact with our service to provide their consent to participate.

Is there a cost associated with this service?

Yes. This will vary depending on the service and circumstances of each family.

Go to catholiccare.dow.org.au or phone us for more information.

Is there a waiting list?

We aim to provide services to families at the time they need it. Vacancies may vary depending on referrals and location.

Go to catholiccare.dow.org.au for more information.



To find out more about our Children's
Contact Service please call **02 4254 9395**

Email

intakeservice@catholiccare.dow.org.au

or visit our website via the QR code below



catholiccare.dow.org.au